



# National Ropers Supply sees a 40% decrease in labor hours a week with Deposco

**Customer Success Story** 

### **Overview**

National Ropers Supply (NRS) is the destination for all things western with products ranging from cowboy boots, to saddle gear, to ranch equipment. The team was picking based on paper slips. If one slip was lost, the whole order was gone.

Having experienced a failed implementation the year before with a different provider, NRS was cautious when looking for a new warehouse management system (WMS). With 15 facilities (stores and warehouses) communicating, they needed a system their team could rely on. They turned to their trusted logistics partner for guideance and selected Deposco as their new WMS partner.



# **40% Decrease** in labor in labor hours per week in shipping department



Most Efficient Day in company history during peak season 2022



Fulfilled Orders Same day as Go-Live







## **Solution**

With Deposco, NRS was able to gain visibility not only into orders, but also into productivity. After being with Deposco for one month, the team compared their numbers. Year-over-year National Ropers Supply had a 23% increase in volume and a decrease of 700 hours across our staff in the shipping department on Deposco compared to that same week the year before. The efficiency gains allowed them to look ahead at future goals and expansion throughout multiple areas of their business.

Our implementation with Deposco was amazing. We had three people onsite for go-live and were able to start shipping on the same day! I have never experienced that with any other implementations."

#### Joey Redwine

Shipping Manager, National Ropers Supply





We are very comfortable with the Deposco team. They provided us with great support. The team understands our goals and are able to help work on a solution to get us there. Deposco is a partner we can rely on and grow with."

#### Brad Davis

Vice President of Operations, National Ropers Supply

# **Get In Touch**

Speak to a Supply Chain Expert Today!

#### Deposco

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