



National Ropers Supply sees a 40% decrease in labor hours a week with Deposco

Customer Success Story

Overview

National Ropers Supply (NRS) is the destination for all things western with products ranging from cowboy boots, to saddle gear, to ranch equipment. The team was picking based on paper slips. If one slip was lost, the whole order was gone.

Having experienced a failed implementation the year before with a different provider, NRS was cautious when looking for a new warehouse management system (WMS). With 15 facilities (stores and warehouses) communicating, they needed a system their team could rely on. They turned to their trusted logistics partner for guideance and selected Deposco as their new WMS partner.



40% Decrease in labor in labor hours per week in shipping department



Most Efficient Day in company history during peak season 2022



Fulfilled Orders Same day as Go-Live







Solution

With Deposco, NRS was able to gain visibility not only into orders, but also into productivity. After being with Deposco for one month, the team compared their numbers. Year-overyear National Ropers Supply had a 23% increase in volume and a decrease of 700 hours across our staff in the shipping department on Deposco compared to that same week the year before. The efficiency gains allowed them to look ahead at future goals and expansion throughout multiple areas of their business.

Our implementation with Deposco was amazing. We had three people onsite for go-live and were able to start shipping on the same day! I have never experienced that with any other implementations."



Joey Redwine Shipping Manager, National Ropers Supply



We are very comfortable with the Deposco team. They provided us with great support. The team understands our goals and are able to help work on a solution to get us there. Deposco is a partner we can rely on and grow with."

Brad Davis Vice President of Operations, National Ropers Supply

Get In Touch

Speak to a Supply Chain Expert Today!

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